

## **What to Expect When You Contact Our Office Regarding Social Security:**

First, there will be an extensive telephone interview with one of our staff. Many questions will be asked about your education, past work history, medical problems, medications and medical providers. If Mr. Christensen is available, he will participate in the telephone interview. If he is not available, after the interview Mr. Christensen will review all of the facts given to our staff member, evaluate the strengths and weaknesses of your case under the Social Security Regulations, and decide if he feels our office will be able to assist you. We will call you back just as soon as his determination has been made, usually within 24 hours.

If it appears we can be of assistance to you in your claim for benefits, we will schedule an office visit for you to come into the office to meet us and complete the paperwork, or, we will mail you a number of forms which you will complete at home and return to us. The forms ask questions about your jobs for the last 15 years, doctors, clinics and hospitals that have treated you for your disabling condition, and how your disabilities affect you. In addition, we will review our attorney / client contract, medical release authorizations, as well as the forms for you to sign so we can represent you before the Social Security Administration.

Due to the severity of their disabilities or for other reasons, many of our clients find it difficult to get out. Therefore, we offer you the opportunity simply to return the completed forms to us via U.S. Mail. At that point we will be able to begin the process representing you and preparing your case.

Of course, as we move along with your case we will need to meet with you face-to-face to discuss your case thoroughly and prepare for upcoming events such as a hearing, etc.